



Bohunt Education Trust

Student iPad Programme

Frequently Asked Questions

The questions below have been raised by parents over the course of the iPad scheme in our schools across Bohunt Education Trust. We are always happy to receive new questions and will regularly update this document. Please email your school with any questions you have with regards to the iPad scheme.

The questions and answers have been put into these categories:

- [iPad 1:1 Scheme](#)
- [iPads in Lessons](#)
- [iPad Safety](#)
- [Bring Your Own Devices \(BYOD\)](#)
- [Damage and Insurance](#)



iPad 1:1 Scheme

Where can I sign up to the iPad scheme?

The iPad scheme is open at various times throughout the year. To access the portal click [here](#).

It does not seem fair that parents have to choose the monthly payment scheme for financial reasons and end up paying more for the iPad. Couldn't the monthly payments be interest-free?

Most schools when they run this scheme offer the one option of having a lease over 36 months, i.e. the most expensive. We negotiated hard with Academia and Edutech (our suppliers) to offer an alternative option to make it cheaper, but there is no ability to offer interest-free. The cost of the scheme includes insurance, an extended warranty, a stylus, and a protective case and is competitive with prices you can obtain from retailers as a bundle.

It is important to note that Bohunt Education Trust makes no financial gain from this scheme or this supplier whatsoever.

Will all students be expected to buy iPads?

We are not able to provide iPads from the school budget - we simply do not have enough money to do this. We want to provide three options:

- Leasing arrangements
- Students might have their own iPad and choose to use this. Equally cheaper iPads might be available on the open market purchase. For compatibility, we would insist iPads are the only devices used in School.
- Students in receipt of free school meals receive funding from the government in the form of Pupil Premium and this can be used to support the cost of a device.

When would contributions towards the scheme start from?

Contributions will commence on the date shown when an order is placed on the portal.

What happens if I miss a payment or can no longer afford the device?

If you miss a payment, EduTech will contact you to provide assistance. Should you no longer be able to afford the device, please contact your school who will be able to discuss with you the various options available.

What if my child leaves the school?

You must return the device to the school or alternatively pay the outstanding payments to take ownership of the device.

Will we need to buy any other equipment?

Ideally every student should have access to the Internet at home. As a school we will never ask you directly to purchase Apps. All Apps required by students within lessons will be provided.

What is the storage size of the device?

The iPad provided through the scheme will be 128GB. Bring your own devices are recommended to be a minimum of 64GB to allow for the storage of educational apps and any work/projects produced by the students.

I can buy the iPad on Amazon cheaper, why can't the school negotiate a better deal?

Several parents have queried the cost and pricing of our scheme as opposed to sourcing the iPad independently. The table below shows how much it would cost you if you sourced the same scheme independently at the time of writing.

iPad (Apple)	Case (Amazon)	Stylus (Skriva)	Insurance (simplesurance)	Panzer Screen (Panzer)	Total
£329.00	£30.19	£37.98	£96.00	£34.95	£528.12

Apps on Android are catching up and are better value for money. Was any comparison done with other tablets?

Yes. A lot of time was spent comparing Android, Chromebooks, and Apple Devices. There are a large number of benefits to choosing Apple. The key ones are:

- Virus protection
- Power of the operating system and compatibility
- Common interface across iPad devices
- Education market and its direction, as well as the security of the Apple AppStore
- The ability to sync and configure iPads as a group.

Will students be allowed to take the iPads home?

Yes, we want them to continue working on them at home. It extends the opportunities for them to use this tool for learning beyond school hours and equalises what they all have access to. For example, we can set extended media projects that previously had to be completed in school or during lesson time. Now we can be more creative, flexible and ambitious with the tasks we set for students.

If we pay the full amount upfront, who owns the iPad?

The school owns the iPad until the end of the agreement. Paying upfront is a way to pay less overall. If a child leaves, the school would not take back the iPad if the outstanding balance is paid.

If the school has iPads why can students not take these home?

We will have some school iPads; these are used for students who are not part of the scheme and to run particular apps with high purchase costs. The school is not funded at a level that allows us

to purchase an iPad for every student. If students take school iPads home we could find ourselves in a position with not enough in school and they wouldn't be insured away from the school site.

Will parents be expected to buy apps?

The school is responsible for purchasing and buying any paid-for apps we intend to use in school.

Does Bohunt Education Trust profit from the scheme?

Absolutely not!

How long can I spread the payments over?

Payments are usually spread over 24 or 36 months. However, depending on how long your child has left at the school this may be changed to 9, 21 or 33 months so that all payments are made before they leave the school.

What happens at the end of the agreement?

At the end of the agreement, if all payments have been made the device becomes yours.

Will there be any credit checks?

No, there are no credit checks.

What happens if I can't make the regular payment?

No child will be excluded from the scheme because of their financial circumstances so please contact your school. If your child is in receipt of free school meals please contact your school.



iPads in Lessons

How often would iPads be used in school?

This depends on a range of factors, including the content being covered and the appropriateness of technology in each lesson.

Is this an experiment without a 'proven' benefit?

No, we are following the direction of several other schools locally, and around the world. Research projects point out the following benefits of putting iPads in the hands of students.

- Control/access to ICT is in the hands of the students, not limited to the teacher
- They instantaneously bring a whole world of information to their fingertips, moving control of knowledge to the student, allowing teachers to focus on how to handle that information
- They motivate students, particularly boys, to read. Teenagers can be hard to motivate about schoolwork.
- Our partner schools have reported an increase in student motivation
- Many students already use digital devices to learn so know what to do to enhance their learning. iPads for each student create parity and allow students to delve deeper into subjects.
- It is easier to allow students to get on with tasks - the resources are in front of them. Focus is better on helping resolve issues.
- It is easier to develop collaborative learning, vital for the workplace
- Creativity and evaluation skills are developed.

However, The learning environment and focus chosen by the teacher are more important and valuable than the -technology

- Students will still be expected to write for extended periods and in preparation for exams.
- The focus needs to be on creativity and thinking, rather than just knowledge accumulation. iPads enable overwhelming help to advance both of these.

Students will just play games rather than focussing on learning

All of the iPads are controlled by Jamf our MDM (Mobile Management System). This ensures that only educational-based apps can be used by students during the school day, all other apps that are on the iPad are hidden.





How will we stop students downloading unnecessary apps that distract them and waste time?

By:

- Making learning interesting so they are absorbed by it
- Using Apple Classroom to monitor and control iPad usage during lessons.
- Sanctioning them if they waste time and do not get the work done using the usual school behaviour policy

Ultimately, they need to build independence ahead of college or university, where no one will dictate how they use their time. If they can learn to handle distraction now with our support, they will be better lifelong disciplined learners.

Will this scheme distract/detract from 'real' learning?

It depends on your definition of real learning. The iPads need to facilitate the natural process of learning. This is in the hands of the teachers and students. They are a tool to enhance, not a replacement for, what would otherwise go on in the classroom.





iPad Safety

What is a MDM?

MDM stands for Mobile Device Management and it is now a requirement from the Government that all mobile devices used in a school environment have an MDM installed. The MDM used at Bohunt Education Trust is Jamf School, an MDM that has been specifically designed for use within an education setting. Having the MDM software installed:

- Allows the school to configure and set up the iPad including the provision of apps and giving access to the school Wi-Fi.
- Gives teachers the ability to keep students focussed within lessons by either locking the iPads or restricting which apps students have access to.
- Allows the IT team within the school to locate a missing iPad (providing it is connected to the Internet)

The MDM does not give anyone access to emails, browsing history, photos or files stored on the iPad.

Do all iPads have to be on the management system? What can you view?

Yes, they do, this is a recently announced requirement by the Government.. It ensures that students are solely focused on their learning. Only the network managers have access to the management system which allows us to be able to view what applications are stored on the student's iPads. We cannot view browsing history, files, photos or read emails.

Are iPads safe in school?

Yes, provided students stop and think. They are expected to carry devices around with them, and they may choose to place iPads in their lockers at break and lunch. In PE, changing rooms are supervised by PE staff, and changing rooms are locked – however, the iPads are the student's responsibility, not the staff's. Similarly, for PE clubs and sports fixtures, the changing rooms will be locked.

If the iPads come home, can they view any sites from home?

Yes, according to the restrictions on your home networks. Again, this is an area that parents can control with web filtering and parental controls.

Are iPads safe outside of school?

This is an understandable concern for parents however it is not something that has happened in reality at the other schools running this scheme. iPads are lower in value than most phones and we would not expect students to be getting their iPads out on the way home from school or leaving their bags unattended.





Should we be worried about too much 'screen time' and its detrimental effect - what is being lost by living more and more of our lives online?

The iPads are not a replacement for the real world. Screen time restrictions can be helpful, but equally, they are a significant source of creativity. There are many ways to manage this situation using the built-in parental control features in all iPads. You will be able to set parental controls through the Jamf parent app. For more details press [here](#).

How will you ensure that students are using social media appropriately?

Ultimately, children learn from their mistakes and as parents and teachers, we can guide and help. As teachers, we cannot control what they do and say, but we can have expectations about what happens during school time. The same is true at home. Events will run during the academic year to provide training to students and parents on the acceptable use, and potential dangers of social media.

Will there be password protection?

Yes, students will create a personal password. We encourage you to know your child's password.

How can parental access be allowed?

We encourage you to ensure your child allows you complete access to their iPad, according to how you as a family would normally operate. We discourage the idea that the iPad should contain secrets and information that is not for you. Just like any teenage bedroom!





Bring Your Own Devices (BYOD)

I have an iPad already or wish to purchase one myself. What do I need to do?

Ensure that it meets our minimum requirements which is 10th generation iPad or newer with a minimum of 64GB of RAM and running iOS 17. The iPad will need to be entirely wiped and brought into school showing the “hello” screen. Once the management system has been installed students can add their own apple id back to the iPad and re-download their apps. We would however recommend getting a protective case and glass screen protector to ensure that it does not get damaged. Devices would need to be covered by your own private insurance for use in school.

Is there anything I need to download or have ready if I bring an iPad in from home?

In order for an iPad to work on our system from home it will need to be wiped so that our management system can be installed. You will need to make a backup of what is on the iPad before wiping it.

If I bring my own iPad into school is it covered under the school insurance?

Like a phone it is not covered under the school insurance. You will need to find insurance for the device.





Damage and Insurance

Who is responsible for the iPad at home if it was damaged or lost?

With a leasing scheme this responsibility is borne by the student, however, devices would have an insurance cover in place via Edutech that would cover any necessary replacement. Should breakages occur, an insurance claim can be made directly to Edutech by parents by clicking [here](#). If the iPad is lost, the device will not be covered by the insurance company, and contributions towards the device will continue to be taken via direct debit unless the device has been purchased outright.

What happens if an iPad is damaged or stolen?

The student would lose use of the iPad in the immediate term although in most instances a temporary 'pool' iPad can be supplied by the school's IT support team. Stolen iPads are covered provided a police report is provided, as long as there is evidence of forced theft.

What is the length of the insurance policy?

Depending on your lease-purchase option, the iPad will be insured for 2 or 3 years, with an extended warranty for the same duration.

Please can we have more detail on the insurance and warranty?

The insurance runs for two or three years and requires that the protective cover is on the device. The policy covers damage and faults for the whole period. The excess charges for your policy are mechanical warranty £0 excess and accidental damage cover £24 excess for each claim made. Claims can be made directly to Edutech by following the link [here](#). The process of receiving the insurance claim to pick up the new device from school should be completed in 5-10 working days.

Loss of the iPad is not covered by the insurance policy.

What happens after the two years? Is the device still insured and will the school expect/offer an upgrade?

At the end of the two- or three-year term, you own the device, and the warranty/insurance lapses. You can at that point take out your own insurance policy on the iPad. Each year we review the devices we offer to any new intake to make sure they still represent the best option. This means there will always be an up-to-date offer on the table if anybody wants to upgrade but there is no obligation to do so and the devices offered today will continue to be usable in school long after the lease agreement ends if they are well looked after.

